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August 6, 2020

RE: Reinstatement of counseling fees effective August 17th

To JFS Counseling Clients:

As you know, when the global COVID-19 pandemic became critical in March of 2020, Jewish Family Services modified many of our services to become virtual and accessible to as many people as possible. During that time, we decided to waive our fees for services to promote emotional and mental wellness and reduce stress for our clients. To ensure the financial health of our agency and preserve our ability to provide services for years to come, we are now reinstating fees.

Effective August 17th, Jewish Family Services will resume charging clients for services rendered. For traditional counseling clients, fees will be \$50/session. As we are still offering services virtually, you will need to pay by credit card preceding your session, and at least by 3pm on the day of if it is an evening session. To do so, you may pay over the phone to our Office Manager, Kristina Stinson – she can be reached at 518.482.8856, and she will send you a receipt for services. You may also pay online using our "Donate' button. Simply enter your payment information and in the Comments / Special message section, please write "counseling" and the name of your JFS mental health professional. Should you not be able to pay this \$50 fee, or if you had been paying a different fee pre-pandemic, Kristina will work with you to determine your ability to pay for your counseling and provide you with proper documentation to verify your financial status..

In the next few months, we will be updating our billing systems and we look forward to working with you as we do so and appreciate your patience and trust in JFS for your support.

Best wishes for a good and safe end to the summer. Thank you.

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Jane Ginsburg President & CEO